# ABSTRACT

A system for conducting a telephonic speech recognition application includes an automated telephone device for making telephonic contact with a respondent and a speech recognition device which, upon the telephonic contact being made, presents the respondent

5    with at least one introductory prompt for the respondent to reply to; receives a spoken response from the respondent; and performs a speech recognition analysis on the spoken response to determine a capability of the respondent to complete the application. If the speech recognition device, based on the spoken response to the introductory prompt, determines that the respondent is capable of competing the application, the speech

10   recognition device presents at least one application prompt to the respondent. If the speech recognition device, based on the spoken response to the introductory prompt, determines that the respondent is not capable of completing the application, the speech recognition system presents instructions on completing the application to the respondent.

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